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| <b>Hall &amp; Pickles a div of Hall &amp; Pickles 1812 Ltd</b> |                                     | Ref : Policy    |
| <b>Quality Management System to ISO 9001:2015</b>              |                                     | Page : 1 of 1   |
| <b>Title : QUALITY ASSURANCE POLICY</b>                        |                                     | Issue : G6      |
| Issued By<br><i>J.M. Woodward</i>                              | Authorised By<br><i>[Signature]</i> | Date : 11.04.24 |

### QUALITY ASSURANCE POLICY

**It is the policy of the Company to supply steel from stock in accordance with any current legislation and with the technical and delivery requirements agreed with the customer.**

The stockholding, cold sawing, laser cutting, profiling, shotblasting and painting, supply and distribution of general steel products.

*Below is a listing of specific activities carried out at each Hall and Pickles business location.*

**Poynton:** The stockholding, cold sawing, laser cutting, supply and distribution of general steel products.

**Midlands:** The stockholding, cold sawing, laser cutting, supply and distribution of general steel products.

**Crosskeys:** The stockholding, cold sawing, supply and distribution of general steel products.

**Newcastle(M&B):** The stockholding, cold sawing, shotblasting and painting, supply and distribution of general steel products.

**Exclusion from the ISO 9001:2015 Standard** - Clause 8.3 - is excluded from the registration. There is currently no requirement for design and development within the company.

To achieve this:

- 1 . The company maintains an effective quality management system by controlling documented information access, storage, version control, disposition and protection from unintended alteration.
- 2 . These controls are documented in the IMS (Integrated Management System) Manual incorporating Quality under the BS EN ISO 9001:2015 standard and H&S under the BS EN ISO 45001:2018 standard
- 3 . Demonstrates commitment by communication of the quality policy and promoting customer focus by senior management.
- 4 . By providing access for all to all relevant resources and information to achieve conformity of its products and services.
- 5 . Ensuring competence of persons doing work under its control by providing effective training and evaluation to improve the overall performance of the quality management system.
- 6 . Maintain a suitable environment for the operation of its processes to maintain conformity of its products and services.
- 7 . Monitor and measure outputs including customer satisfaction and non conformity to evaluate the effectiveness of the quality management system.
- 8 . Carry out planned reviews by senior management to identify opportunities for continual improvement and need for changes to the quality management system.
- 9 . Objectives are set at Group and local site level at the Annual Quality review meeting. The objectives are reviewed during monthly Quality meetings and are incorporated into the monthly QA management reports.

**It is the responsibility of all employees to ensure that they fully understand and support the Company's policy for and commitment to Quality.**

**Where the objective of this Policy is not met, where Customer requirements are not fulfilled or where adverse trends are observed, a full investigation is carried out and where appropriate corrective and preventative action taken.**